COMPREHENSIVE WARRANTY PROGRAM

This document details coverage and limitations for the following warranty for laminate flooring:

35 Year Residential Wear Warranty

35 YEAR RESIDENTIAL WARRANTY

This quality laminate floor is guaranteed for 35 years not to wear through or stain. This guarantee applies to the original purchaser only, and requires proof of purchase for all claims. The guarantee is for the replacement or refund of the laminate material only. This guarantee does not cover labor. This guarantee does not cover, scratching, chipping (laminate will chip if sharp objects are dropped on it), warping (laminate will warp if excessive moisture is present), gapping or bridging (caused by changes in temperature or humidity. Humidity should not drop below 30% to avoid gapping). Claims for wear must show a minimum of ¾” diameter. This guarantee is prorated based on the amount of time the flooring has been installed.

HOW TO MAKE A CLAIM

Any claim made under this limited warranty must be made by contacting your retailer within 30 days of the basis of claim being detected. In addition, any claim under any of this limited warranty must be made before the end of the applicable limited warranty period. Proof of purchase including the date of purchase, must be presented to make a claim.