



Encore Plus

WARRANTIES

COMPREHENSIVE WARRANTY PROGRAM

This document details coverage and limitations for the following warranty for laminate flooring:
30 Year Residential Wear Warranty

30 YEAR RESIDENTIAL WARRANTY

This quality laminate floor, in its original manufactured state to the original purchaser for a period of 30 years, that the surface will not wear-through, fade, or stain under normal residential use. All compensation under guarantee will be strictly in proportion to the market value of the goods in question. Determination of the market value is on the basis of the guarantee period. The compensation payable in the case of this quality laminate flooring reduces by 1/6 each 5 years of the original value. If the claim under guarantee is recognized, the customer will be provided with the necessary replacement panels free of charge by the dealer from who made the original sale. The costs of laying are to be borne by the customer. In the event of the laminate flooring not being available in the required color, a selection will be made from the product range available at that time.

HOW TO MAKE A CLAIM

Any claim made under any of these limited warranties must be made by contacting your retailer within 30 days of the basis of claim being detected. In addition, any claim under any of these limited warranties must be made before the end of the applicable limited warranty period. Proof of purchase including the date of purchase, must be presented to make a claim.